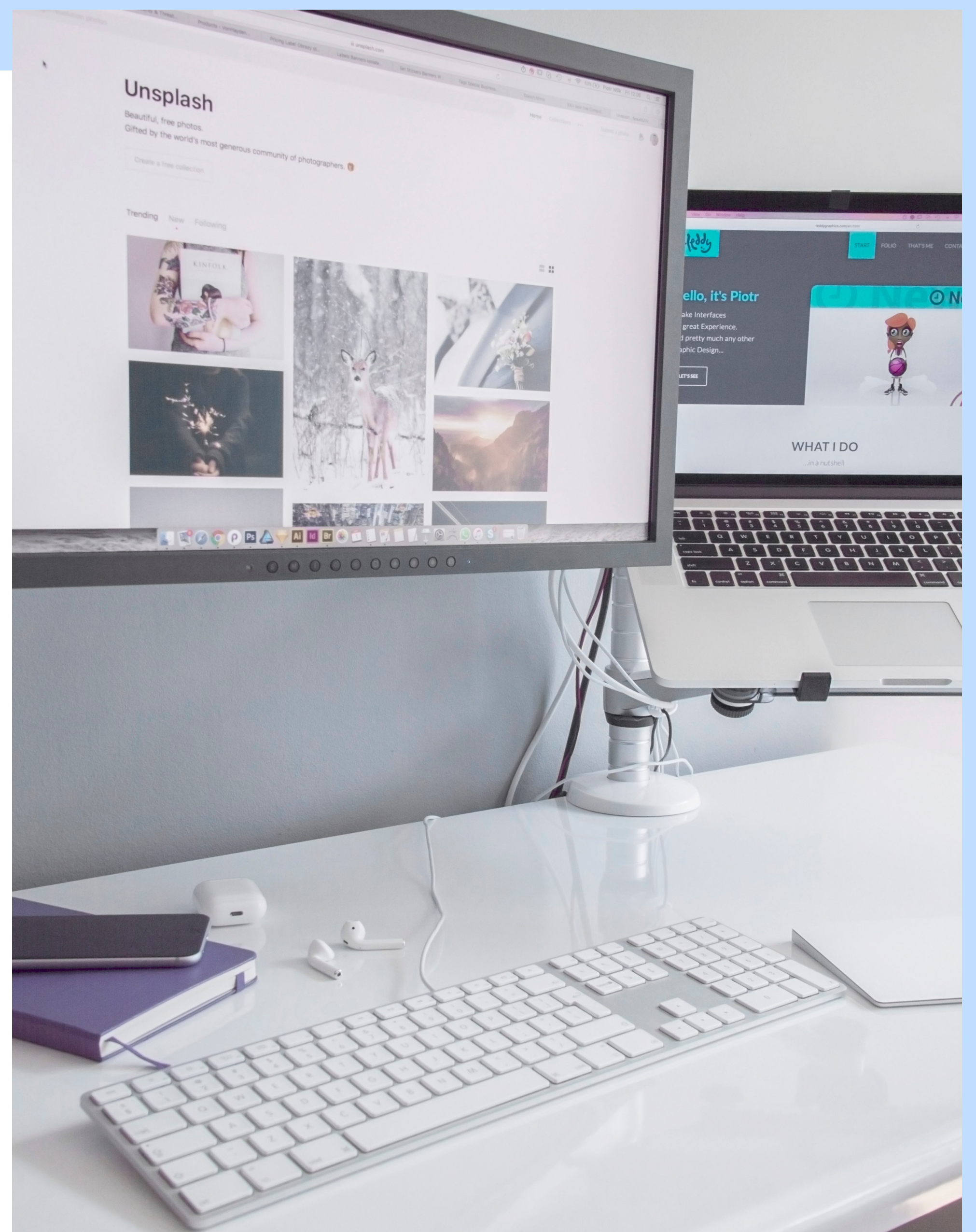# Tech Tip Tuesday

April

Happy Tuesday! I hope everyone is having a good week. This is our April installment of... Tech Tip Tuesday! This is a wonderful opportunity to continue to learn about the great IT initiatives taking place at TDOT. We discuss Technology News and Technology Tips that could potentially help us in the work we do!

At our last Tech Tip Tuesday, we talked about ending support for Internet Explorer and the new Cisco AnyConnect VPN as well as offered tips about new feature/product List and the Recorded Trainings library.

TDOT Tech News

Ending Support for Internet Explorer – After June 15th, 2022, Microsoft will end support with Internet Explorer in Windows.

- **Microsoft Edge** is the replacement for Internet Explorer. Microsoft Edge is available on all tablets.
  - All TDOT applications that required the use of Internet Explorer, have been tested and are now working in Microsoft Edge.

If anyone has any difficulties while using TDOT applications on Microsoft Edge, please contact the Service Desk.
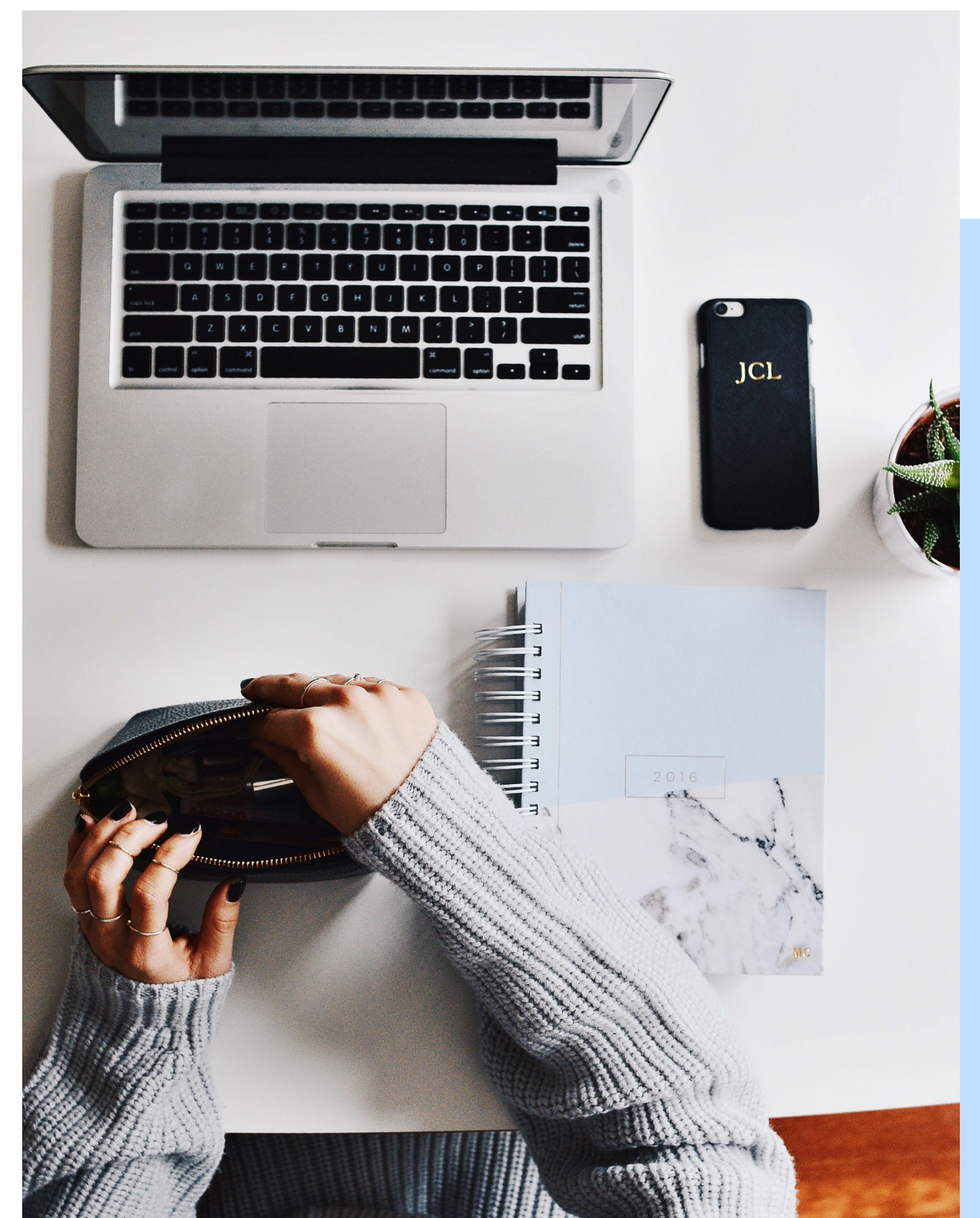
TDOT Tech News (cont.)

LinkedIn Learning Webinars:
- If you have not already registered for one of these webinar sessions, they are now <u>full</u>.
  - More sessions will be available in the future
  - Webinar sessions this quarter will be recorded and available on [Linked TN Learning](#) after the session is completed.

IMPORTANT - Retention Limits:
- Microsoft Teams <u>chats</u> are retained for 14 days.
- <u>Documents</u> deleted and sent to the Recycle Bin will be permanently deleted after <u>93 days</u>.
- <u>All customer content data and account-related data</u> will be deleted 30 days after a user account is closed.
  - For example: Microsoft Forms owned by a terminated employee will be permanently deleted after 30 days.

Also, here is a reminder to check out the [Tech Learnings](#) page. This page has access to on-demand training, the training events calendar, and more!

Technology Tips

Do you want an announcement to stand out to your team members? You can make a custom banner for announcements in Microsoft Teams. This is a wonderful way to visually draw attention to important topics. Click the link below to view a guide to create a customized banner:

<u>Click here</u>

I hope these tips are helpful to all of you and if anyone has questions about new technology, technology training, or wants more tips, please let me know.